

## Level 2 Award in Retail Knowledge (QCF)

### About the course

The Edexcel BTEC Level 2 and 3 in Retail Knowledge (QCF) have been developed to give learners the opportunity to:

- Engage in learning that is relevant to them and which will provide opportunities to develop a range of skills and techniques, personal skills and attributes essential for successful performance in working life
- Achieve a nationally Level 2 or Level 3 vocationally-related qualification
- Progress to employment in a particular vocational sector
- Progress to related general and/or vocational qualifications.

### Structure of Course

Edexcel BTEC Level 2 Award in Retail Knowledge (QCF) is a 9 credit and 30 - 43 guided learning hour (GLH) qualification that consists of 2 credits from Group A plus optional units that provide for a combined total of 9 credits for the completed qualification.

### Assessment

The purpose of assessment is to ensure that effective learning has taken place to give learners the opportunity to:

- Meet the standard determined by the assessment criteria and
- Achieve the learning outcomes.

Learners who achieve the minimum eligible credit value specified by the rule of combination will achieve the qualification at pass grade. Each unit within these qualifications have specified assessment criteria. Learners who achieve the minimum eligible credit value specified by the rule of combination will achieve the qualification at pass grade. To achieve a 'pass' a learner must have successfully passed all the assessment criteria.

### Contact us

**Call:** 0844 248 0515

**Email:** sales@ixionholdings.com

**Web:** www.ixionholdings.com

### Course Modules

#### Group A Units

- Unit 1 Understanding Customer Service in the Retail Sector
- Unit 2 Understanding the Retail Selling Process
- Unit 3 Understanding how Individuals and Teams Contribute to the Effectiveness of a Retail Business
- Unit 4 Understanding how a Retail Business Maintains Health and Safety On Its Premises

#### Optional Units

- Unit 5 Understanding Retail Consumer Law
- Unit 6 Understanding Security and Loss Prevention in a Retail Business
- Unit 7 Understanding the Handling of Customer Payments in a Retail Business
- Unit 8 Understanding the Control, Receipt and Storage of Stock in a Retail Business
- Unit 9 Understanding Visual Merchandising for Retail Business
- Unit 38 Understand how to Approach Work-Based Projects within Retail Business
- Unit 39 Underage Sales Prevention for Retail and Licensed Premises.

*Remaining units can be found on the providing qualification board's website*