

Level 2 Apprenticeship in Logistics Operations (QCF) (Logistics)

About the course

The aim of this qualification is designed for employees new to the logistics industry and covers competence in different areas of logistics. This qualification has been designed for those working in Logistics. It covers essential health and safety competence, working effectively with other and customer service as well as preparing different vehicles types for loading, storing and packaging goods, monitoring and planning vehicle movements. It will allow career development by providing progression to the Level 3 Certificate in Logistic Operations or to more specialist areas.

Structure of Course

To achieve a Level 2 Certificate the candidate must complete units to gain a minimum of 20 credits. The credit total is made up from:

- 13 credits from mandatory group A
- 2 credits from optional group B
- 3 credits from optional group C
- 2 credits from optional group D

Plus Functional Skills in Mathematics Level 1, English Level 1 and ICT Level 1

Assessment

The overall grade for these qualifications is a 'pass'. Learners must achieve all the required units within the specified qualification structure.

To pass a unit the learner must:

- Achieve all the specified learning outcomes
- Satisfy all the assessment criteria by providing sufficient and valid evidence for each criterion
- Show that the evidence is their own.

These qualifications are designed to be assessed:

- In the workplace, or
- In conditions resembling the workplace, as specified in the Skills for Logistics assessment guidance for qualifications in the QCF, or
- As part of a training programme.

Contact us

Call: 0844 248 0515

Email: sales@ixionholdings.com

Web: www.ixionholdings.com

Course Modules

Mandatory Units

- Health, Safety and Security at Work 3
- Contribute to the provision of customer service in Logistic Operations 3
- Develop effective working relationships with colleagues in Logistic Operations 4
- Make an effective contribution to a business in Logistic Operations 3

Optional Units

- Prepare van for driving
- Protect the van and the load
- Prepare the rigid vehicle for driving
- Protect the rigid vehicle and the load
- Prepare the articulated or draw bar vehicle for driving
- Protect the articulated or draw bar vehicle and the load
- Obtain information on the collection and/or delivery of loads
- Pick goods in logistic operations
- Wrap and pack goods in Logistic Operations
- Place goods in Storage in Logistic Operations
- Release vehicles for daily tasks
- Identify suitable collection or delivery points
- Monitor vehicle movements



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