

Level 3 Advanced Apprenticeship Diploma in Hospitality Supervision and Leadership (QCF)

About the course

This qualification is suitable for those who are employed in a supervisory or managerial capacity in any area of the hospitality industry. Job roles of an Advanced Apprentice in Hospitality Supervision & Leadership include:

- Senior barperson
- Head Waiter/Waitress
- Duty Manager
- Concierge
- Landlord/Landlady

Structure of Course

To achieve the full Edexcel Level 2 NVQ Diploma in Hospitality Services

(QCF), learners must attain a minimum of 37 credits in total. For learners not working with food: they must complete all mandatory units from Group A1 (11 credits) plus the remaining 26 credits from the optional units in Group B1 and Group B2. For learners working with food: they must complete all mandatory units from Group A1 (11 credits) and one unit from Group A2 (a minimum of 4 credits) plus the remaining credits from the optional units in Group B1 and Group B2.

Assessment

The overall grade for each qualification is a 'pass'. The learner must achieve all the required units within the specified qualification structure.

To pass a unit the learner must:

- Achieve all the specified learning outcomes
- Satisfy all the assessment criteria by providing sufficient and valid evidence for each criterion
- Show that the evidence is their own.

The qualifications are designed to be assessed:

- In the workplace or
- In conditions resembling the workplace, as specified in the assessment requirements/strategy for the sector, or
- As part of a training programme.

Contact us

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Course Modules

Mandatory Group –

- Set objectives and provide support for team members
- Develop working relationships with colleagues
- Contribute to the control of resources
- Maintain the health, hygiene and security of the working environment
- Lead a team to improve customer service

Optional Units may include:

- Supervise food services
- Supervise drink services
- Supervise functions
- Supervise reception services

Remaining units can be found on the providing qualification board's website