

Level 2 Certificate in Healthcare Support Services (QCF)

About the course

Social care is the term given to a wide range of care and support for people with assessed need. Social care services are administered through local authorities working with voluntary, private and independent social care organisations. Councils may also provide services themselves or commission others to do so

The qualification aims to guide and assess the development of knowledge and skills relating to the health and social care workforce. These qualifications confirm competence in areas of health and social care in job titles such as care workers, community support and outreach workers, personal assistant and domiciliary care workers.

Structure of Course

The level 2 Certificate in Healthcare Support Services is 26 credit and 150 guided learning hour (GLH) qualifications that consists of 5 mandatory units and a minimum of 12 credits to be taken from the optional units.

Assessment

This competence-based qualification is designed to be assessed in the candidate's workplace as they undertake their normal work role.

The evidence must at all times reflect the policies and procedures of the workplace as informed by current legislation, the relevant service standards and codes of practice for the sector. The majority of assessment for this competence-based qualification will take place in the workplace under real work conditions, using observations by a qualified assessor and/or testimony from an expert witness, work products etc. All the identified assessment criteria must be evidenced and a holistic approach to assessment is encouraged

Entry Requirements

There are no formal entry requirements, however you will be asked to carry out a diagnostic assessment in maths and English and must show that you are working at level 1 or above. A skills scan will also be completed to ensure that you role meets the specific requirements of the qualification.

Employment Information

You will need to be working in a Healthcare support services role suitable to meet the standards of this qualification

Start Dates

Continuous throughout the year as we run a rolling programme

Duration

Approximately 6 to 9 months

Course Modules

Mandatory Units -

- Unit 1 Introduction to personal development in health, social care or children's and young people's settings
- Unit 2 Introduction to communication in health social care or children's and young people's settings
- Unit 3 Contribute to health and safety in health and social care
- Unit 4 Introduction to equality and inclusion in health, social care or children's and young people's settings
- Unit 5 the role of the health and social care worker



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Progression

Further qualifications specific to their work context e.g. Level 3 Diploma in Clinical Healthcare and progression to other specific job roles

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