

## CASE STUDY: Fenestration

### Sam Parsons, Peacehaven

#### BACKGROUND

I am working in the Fenestration industry fitting replacement windows and doors. I have always enjoyed my job but like most other people in this industry I entered it without any formal qualifications. When it was announced that we would all have to have an MTC (Minimum Technical Competency) card, I was looking forward to having a recognised qualification. At the same time as looking forward to being qualified I was also nervous about what was to come.

My tutor immediately put me at ease and was on the end of the phone whenever I needed to talk to him in between visits. He guided me and nothing was too much trouble and I have to say I learnt quite a lot, especially about the building regulations.

My tutor's knowledge of the industry was brilliant and the whole experience ended up being a joy. I would recommend the course to anyone who wants to gain their qualification.



#### A DAY IN THE LIFE OF...

*“The course meant I had to work at it, but my tutor was brilliant, I got all the help I needed and nothing was too much trouble.”*

I normally work with a work partner and sometimes in a team. My day starts with us getting our jobs given to us, loading our van and driving to our work destination. Sometimes we have a toolbox talk about the job or any updated regulations. It is really good now to arrive knowing I am qualified and I am looking forward to receiving my MTC card.

*“This course gives me the edge over the unqualified fitters and means I could apply for a job with another company without having to prove myself first.”*

#### WHAT THE FUTURE HOLDS

*To be able to prove to customers and employers that I am qualified and good at my job.*